



American Legion
Post 68
P.O. Box 521, Leland, NC 28451
www.ncpost68.org

MEMBER SATISFACTION SURVEY - 2017

The purpose of this survey is to assess the health of our organization by gathering input from our members. Please respond to the questions below by circling the number that best represents your answer and fill in the blanks as appropriate. Feel free to add your own comments as well. Thanks! *The Executive Committee*

KEY: 1 = needs major improvement
2 = could use some improvement
3 = doing well
4 = doing very well

1. Are you satisfied with your overall experience as a Post 68 member?

1 2 3 4

What do you like the MOST about Post 68? _____

What do you like the LEAST about Post 68? _____

2. How would you rate the direction our Post is going with regard to services provided to our community and veterans? (Rate each item separately)

____ School Support Programs (e.g., JROTC, scholarships, awards, etc.)

____ Veterans Outreach and Assistance

____ Fundraising

____ Other (specify) _____

1 2 3 4

3. Are you satisfied with the way our Post utilizes/allocates its funds?

1 2 3 4

4. How well do you think our Post members work together as a team?

1 2 3 4



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5. Does our Post take appropriate time to celebrate and recognize Post and member achievements?

1 2 3 4

6. Do you feel our internal communications are effective?

1 2 3 4

7. Do you feel our external communications are effective?

1 2 3 4

8. How do you feel about the social activities in which our Post engages?

1 2 3 4

9. How do you feel about the partnerships we have with the Town of Leland and other community organizations (i.e. local churches, BFA, other VSOs, etc.)?

1 2 3 4

10. If you could make one suggestion for improving our Post, what would it be?

Please feel free to add additional COMMENTS related to the questions above, or on any subject not covered in the 10 questions:

The results of this survey will be consolidated and summarized by the Executive Committee. The results will then be shared at an Officers meeting, followed by a meeting with the membership to address results, concerns and/or recommendations.

NAME (optional): _____

SURVEY MUST BE RETURNED NO LATER THAN SEPTEMBER 1, 2017. PLEASE RETURN TO A MEMBER OF THE EXECUTIVE COMMITTEE OR MAIL TO: American Legion Post 68, P.O. Box 521, Leland, NC 28451.